

Case Study : The Urgent Partner Visa Deadline

Client Profile

Elena Petrova, a Russian national applying for her Australian Partner Visa from within Australia .

The Challenge

Elena's migration journey hit a critical roadblock when she received a Request for Further Information (RFI) from the Department of Home Affairs. Her initial translation of her Russian birth certificate, done by a non-certified translator, was rejected. The department gave her a strict 14-day deadline to submit a fully compliant, NAATI-certified version. The pressure was immense; failing to meet the deadline would jeopardise her entire visa application and her future with her partner in Australia.

How We Handled the Process

Panicked, Elena contacted our 24/7 support line on a Tuesday evening. She explained her urgent deadline, and our team immediately calmed her fears and outlined a clear action plan. We activated our express service for urgent cases. Elena simply emailed a scanned copy of her original birth certificate. Within minutes, her document was assigned to a senior NAATI- certified translator specializing in Russian legal documents.



Our Solution and the Final Result

By leveraging our streamlined express service, the translator prioritized her document. Through the night, the birth certificate was translated, proofread, and certified with the official NAATI stamp and credentials. The next morning, just 18 hours after her initial call, a high-quality digital copy of the certified translation was delivered to Elena's inbox.

She immediately uploaded the document to her ImmiAccount, meeting the RFI requirement with more than twelve days to spare. Her application was quickly processed, and her Partner Visa was granted the following week. The fast, compliant solution removed a major obstacle, allowing her to secure her future in Australia without stress or delay.

18 Hours

From initial call to certified document delivery

12+ Days

Spare time before the deadline

1 Week

Partner Visa granted after submission

Client Feedback

"I was panicking when my first translation was rejected. Australian Translation Services was incredibly fast and professional. They understood the urgency and delivered a perfect NAATI-certified document the very next day. They literally saved my visa application."

Don't Let Deadlines Dictate Your Future.

For guaranteed acceptance and peace of mind, trust the experts.

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